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**Air Canada is...**

- among the 20 largest airlines in the world
- largest provider of scheduled passenger service in Canada with leading share in all markets
- the only international carrier in North America to receive a four-star ranking by Skytrax and the best airline in North America – 5 years running
- focused on revenue generating, cost reduction and international expansion
- one of Canada's top 100 employers – 2 years running
Record Results

Full Year 2014

- EBITDAR of $1.671B, an improvement of $238M from 2013
- Adjusted net income of $531M or $1.81 per diluted share, an increase of $191M or $0.61 per diluted share from 2013
- Operating revenues of $13.3B, an increase of $890M or 7% from 2013
- Passenger load factor of 83.4%, an improvement of 0.6 pp from 2013
- 38.5M passengers carried, an increase of 7.7% from 2013
- As at January 1, 2015, based on preliminary estimates, solvency surplus in domestic registered pension plans of $780M

Q1 2015

- EBITDAR of $442M, an improvement of $295M from Q1 2014
- Adjusted net income of $122M or $0.41 per diluted share, vs a decrease of ($132M) or ($0.46) per diluted share from Q1 2014
- Operating revenues of $3.2B, an increase of $184M or 6% from Q1 2014
- Passenger load factor of 81.5%, an improvement of 1.2 pp from Q1 2014
- 9.5M passengers carried, an increase of 8.4% from Q1 2014
... AND IS BUILDING A DIVERSIFIED AND PROFITABLE GLOBAL NETWORK

194 direct destinations:
- 64 in Canada
- 52 in the U.S.
- 78 internationally

Among the 20 largest airlines in the world
- >360 aircraft
- >1,500 daily flights
- >38M passengers carried in 2014

Access to Canada's wide portfolio of International route rights
... AND CONTINUES TO BUILD ON ITS LEADING CAPACITY SHARE IN ALL MARKETS

- **Domestic** accounts for 37% of passenger revenue
- **Transborder** accounts for 20% of passenger revenue
- **International** accounts for 43% of passenger revenue

### 2014 % growth in passenger revenue

- **Domestic**: 3.4%
- **Transborder**: 9.4%
- **International**: 9.5%

- Domestic accounts for 37% of passenger revenue
- Transborder accounts for 20% of passenger revenue
- International accounts for 43% of passenger revenue

- Domestic: 3.4%
- Transborder: 9.4%
- International: 9.5%
By Leveraging its Many Competitive Advantages

- Widely-recognized and respected brand - 77 years of experience
- Extensive and expanding global network
- Star Alliance membership, codeshare and joint venture agreements
- A flexible fleet mix with lower-cost swing capacity
- Air Canada rouge with its lower cost structure
- Industry-leading products and services, including Maple Leaf lounges and concierge program
- Strong airport infrastructure - Toronto, Montreal, Vancouver, Calgary - with access to 6th freedom traffic
- World-class loyalty program – Air Canada Altitude / Aeroplan partnership
- Numerous bilateral air agreements with other countries
Air Canada's Business Strategy is focused on four key priorities:

1. Revenue Enhancement and Cost Transformation
2. International Growth
3. Customer Engagement
4. Culture Change
REVENUE AND COST INITIATIVES

- Fleet additions / reconfigurations lower Air Canada's overall cost structure and improve the airline’s competitiveness & profitability
- Air Canada rouge allows Air Canada to enhance margins on leisure routes
- New class of service (Premium Economy Class) on mainline and rouge fleets allows for higher average economy cabin fares
- Continued focus on productivity enhancements and process reform through Business Transformation team
**Boeing 787s and Higher-Density 777s Provide Significant Cost Advantages**

- Five higher-density Boeing 777s operate high-volume, leisure-oriented international routes
- Boeing 787 Dreamliner allows Air Canada to operate existing Boeing 767 routes in a more efficient manner and enables the airline to enter many new international markets made viable by the aircraft's lower operating costs, midsize capacity and longer range
Lower cost structure allows Air Canada rouge to enhance margins in leisure markets and pursue opportunities in international leisure markets.

Significantly lower unit cost – Airbus A319 and Boeing 767 CASM reduction of 23% and 30% versus same aircraft in mainline, respectively.

New routes include Montreal-Venice, Vancouver-Osaka and transfer from mainline of Toronto-Lima for summer 2015.

New collective agreement with ACPA facilitates the evolution of Air Canada rouge into a stronger leisure carrier with improved fleet renewal flexibility.
**Improving Premium Revenues with New Premium Economy Class**

- New class of service on both mainline and Air Canada rouge fleets
- Provides more seating pitch and width than economy class
- Segmented product aimed at higher-end customers seeking to improve comfort and travel experience
- Enhanced travel experience (priority check-in, baggage allowance, on-board meals, bar, etc.)
Air Canada target "fair share" is approximately 1.5%

Meeting this goal would equate to an additional 1.7M incremental passengers per year and over $600M in incremental revenue

Canadian hubs have excellent geographic positioning and efficient transit facilities versus other global hubs

Air Canada covers all major markets in the U.S. with multiple frequencies per day
OTHER OPPORTUNITIES FOR REVENUE GROWTH AND COST REDUCTION

- Concluded an amended and extended capacity purchase agreement with Jazz – expect approximately $550M in financial value over next six years
- Implementing new Revenue Management System (RMS) – expect incremental annual revenues in excess of $100M – effective in Q2 2015
- Growing ancillary revenues through various passenger-related fees, including baggage, paid upgrades, on-board offerings (meals, iPads, Wi-Fi, etc.), preferred seats and seat selection
- Introducing a merchandising tool to customize, differentiate and combine offerings
- Replacing 20 EMBRAER E190s with five larger Airbus narrowbodies and five Boeing 767s – expected CASM reduction of 10%
- Converting Boeing 777-300/200s into more competitive configurations
- Agreement with GTAA reduces CASM for incremental traffic
ENGAGING OUR CUSTOMERS

- Investing in products and services, such as the Dreamliner with newly designed cabins and next generation IFE
- Air Canada Altitude which recognizes and rewards frequent flyers
- Air Canada Corporate Rewards – a powerful online tool to help all sized businesses manage their travel, reduce costs and earn rewards
- Implementing a customer relationship management system to gain valuable customer insights
- Improved on-time performance and reliability and streamlined boarding process
- Improved international connections through major hubs – streamlined in-transit process
- Improved on-board offerings and consistency of service
- Launched enhanced Preferred Seat program
- Opened new Maple Leaf Lounge at London Heathrow’s new T2 – a total of 21 lounges worldwide
**Awards & Recognition**

**Best Airline in North America**
- Skytrax World Airline Awards - 2014 5th consecutive year
- Global Traveler magazine –2014 10th consecutive year
- Global Traveler's 2014 "Hall of Fame"
- TTG Asia Travel Awards – 2014 2nd consecutive year

**Best Flight Attendants in North America**
- Premier Traveler magazine - 2014 3rd consecutive year

**Canada's Favourite Airline for Business Travel**
- Ipsos Reid
- Business Traveller Survey 2014 2nd consecutive year

**Best North American Airline for Int'l Travel**
- Business Traveler magazine – 2014 7th consecutive year
- Premier Traveler magazine – 2013 2nd consecutive year

**Favourite Scheduled Airline**
- Baxter Travel Media
- Agents' Choice Award 5th consecutive year

**Best Flight Experience to Canada**
- Executive Travel magazine - 2013 6th consecutive year

**Best Long-Haul Airline (Americas)**
- AirlineRatings.com - 2014

**Best North American Airline Inflight Experience**
- Business Traveler magazine - 2014

**Ranked the only International Four-Star Airline in North America**
- Skytrax Ranking - 2012

**One of Canada's Top Employers**
- Mediacorp's Top 100 Employers
- Project – 2015 2nd consecutive year

**2014 On-time Performance Service Awards**
- Placed 5th of all N.A. major carriers for on-time performance

**Gold Medal Employer – 2014**
- Silver Medal Employer - 2013
  - Canadian Occupational Safety Magazine
Positive Shift in Culture

Promoting:
- Ownership
- Engagement
- Empowerment
- Earnings for performance

Cross-functional approach motivates employees

Renewed focus on constructive and transparent dialogue

Talent management and training

Better understanding of competitive landscape

✓ Industry awards are proof of change
✓ 10-year collective agreement with ACPA
✓ “Canada’s Top 100 Employers” award for 2nd consecutive year
Looking Ahead
**Focused on Improving EBITDAR, Adjusted Net Income & ROIC**

- **EBITDAR, adjusted net income and ROIC improvement**
  - Execute strategic initiatives
  - Lower cost structure
  - Targeted deployment of growth capital

- **Stronger balance sheet**
  - Lower risk profile
  - New financing arrangements

- **Create shareholder value**
  - Increase earnings and ROIC leading to a higher multiple and lower risk profile
While FX and fuel fluctuated since 2012, we are on track to achieve the strategic initiatives and related savings announced in June 2013 which would have driven a 15% CASM reduction over our 2012 baseline.
TARGETING ROIC TO EXCEED COST OF CAPITAL

- Return is calculated based on adjusted net income, excluding interest expense and implicit interest on operating leases.
- Invested capital includes average Y-O-Y total assets, net of average Y-O-Y non-interest-bearing operating liabilities and the value of capitalized operating leases.

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<th>Year</th>
<th>Actual (%)</th>
<th>Objective (%)</th>
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<td>10-13%</td>
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MAINTAINING STRONG LIQUIDITY – WELL ABOVE TARGET MINIMUM OF $1.7B

- Refers to cash, short term investments and the amount of available credit under revolving credit facilities
Managing Financial Leverage

Adjusted Net debt to EBITDAR ratio

- Reflects adjusted net debt to trailing 12-month normalized EBITDAR ratio
Based on preliminary estimates, at January 1, 2015, solvency surplus in domestic registered pension plans of $660M – de-risking by matching pension liabilities with fixed income products – 75% matched at Mar 31/15

Since 2013, Air Canada received two notch upgrades from Standard & Poor's and two notch upgrades from Moody's

Implementation of Cape Town Convention (CTC) in Canada provides new and attractive source of aircraft - Enhanced Equipment Trust Certificates (EETCs)

Fuel – Use call options to manage fuel risk in the short-term - protects against spikes in fuel prices but allows us to participate 100 percent from a declining fuel price

Foreign exchange – hedge approximately 65 percent of net U.S. dollar exposure on a rolling 18-month basis

10-year collective agreement recently concluded with pilots provides greater stability and long-term cost certainty
Our Investment Proposition

- Strong brand, extensive and powerful network and award-winning products and services
- Investing in fleet and products for the future
- Leveraging opportunities for revenue growth
- Unrelenting on costs and creatively responding to competition
- Record financial performance
- Engaged employees and results-driven management team
- On track to execute strategy and well-positioned for earnings growth
Thank You