



ACKNOWLEDGEMENT AND CONFIRMATION OF ANIMAL BEHAVIOUR

MEDICAL DEPARTMENT

MONDAY TO FRIDAY:

6 a.m. – 8 p.m. ET

SATURDAY TO SUNDAY:

6 a.m. – 6 p.m. ET

EMAIL:

acmedical@aircanada.ca

TEL: **1-800-667-4732** (Toll-free from North America)
1-514-369-7039 (Long distance charges apply)

FAX: **1-888-334-7717** (Toll-free from North America)
1-514-828-0027 (Long distance charges apply)

To ensure an efficient process, please complete and submit the following **three (3)** forms to **acmedical@aircanada.ca** at least **48 hours in advance of travel**:

- Acknowledgement and Confirmation of Animal Behaviour
- Medical/Mental Health Professional Form
- Veterinary Health Form

Please ensure to keep the completed original forms with you at all times while travelling.

Please note that should the forms not be provided at least 48 hours in advance of travel, your emotional support animal may be refused travel at the airport.

PASSENGER INFORMATION

SURNAME	FIRST NAME
DATE OF BIRTH	BOOKING REFERENCE
TELEPHONE	EMAIL



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PASSENGER SURNAME		FIRST NAME	
ANIMAL TYPE		BREED	
WEIGHT (KG)	HEIGHT (CM)	WIDTH (CM)	

Please confirm that you agree to each of the following statements:

CONFIRMATION CHECKLIST:

- I confirm my animal has been trained to behave in a public setting and takes my direction upon command.
- I confirm that my animal is harmless, inoffensive and odourless.
- I confirm my animal is trained not to relieve itself in a non-indicated area and that it will not need to relieve itself if flight is scheduled to take 8 hours or more.
- I understand that my animal must be leashed or otherwise physically restrained and remain under my control at all times.
- I understand that my animal must fit and remain in my personal seat footprint.
- I understand that only one animal may be lapheld for the purpose of disability mitigation and that the animal must weigh 30 lbs/13.6 kg or less and may not be larger than a 2-year-old child.
- I understand that if my animal acts inappropriately, it will be considered not acceptable for air travel and will be refused travel or will be removed from the aircraft.
- I understand that failure to comply with any of these requirements may result in a refusal to transport in cabin or a withdrawal of any authorization to travel with my animal. In such case, Air Canada’s pet policy and fees will apply.
- I assume full responsibility for the behaviour of my animal, including its interaction with crew, other passengers, other admissible animals on board or airline property while on board the aircraft.
- I assume full responsibility for compliance with Air Canada policies and governmental requirements, regulations, or restrictions, including entry permits and required health certificates for the country, state or territory from and/or to which the animal is being transported.
- I assume full responsibility for any loss, damage or expenses incurred by Air Canada or its personnel resulting from misbehaviour by my animal or non-compliance with any of the above.

By signing this form, I confirm that all the information I have provided is complete, true, and accurate to the best of my knowledge.

SIGNATURE	DATE
EMAIL	TELEPHONE

SUBMISSION OF THESE FORMS INDICATES CONSENT WITH AIR CANADA'S PRIVACY POLICY. Other documentation may be required for travel entering or exiting an international destination.

CLEAR FORM