

**LA6 - Type of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender**

**a) AC-specific safety performance metrics:**

Excludes Air Canada Rouge\* In-Flight Service and non-unionized management personnel and Air Canada Vacations\*

Occupational Health and Safety Performance								
	2017 Target	2016	2015	2014	2016 Variance		2016 Target	2015 Variance
Fatalities	0	1	0	0	100.00%		0	0%
Total Injury Rate - per 100 FTE	20.05	20.05	20.43	20.13	-1.87%		20.43	1%
Air Canada	5063	5063	4926		2.78%			
Rouge	5	5	6		-16.67%			
Lost Time Injuries	816	842	840	911	0.24%		815	-8%
Air Canada	816	841	837	910	0.48%		812	
Rouge	0	1	3	0	-66.67%			
Total Lost Time Injury Days	31275	32921	33618	35247	-2.07%		31937	-5%
Alberta WCB Assessment Reduction	85%	97%	96%	85%	1%		80%	13%

**Note: Air Canada Rouge Pilot data is included in the numbers**

Note - Data varies from year to year based on the nature and fluidity of the claim and disability management process. Injuries (First Aid, Health Care and Lost Time) are pending until a decision from the board is rendered. Some claims may take in excess of 2 years to have a full decision

All data was extracted from ALLM - injury reporting system on April 17, 2017. While these figures are fluent and change daily, the snapshot on April 17, 2017 is a true representation of the data for 2016.

Data includes Pilot Injuries from Air Canada Rouge

Days Lost data incorporated all days lost associated with Injury claims and time missed from work, including employees who were previously injured and injuries fall into the 2017 calendar year. This includes permanent injuries. These fluctuate based on acceptance or denial of the injury report. Days Lost incorporates all scheduled days (for ground and/or employees) and all calendar days (for cabin crew employees - requirement by law)

Safety Programs achievements								
	2017 Target	2016	2015	2014	2016 Variance		2016 Target	2015 Change
AED Installation	0	5	6	5	5 additional		0	120%
Emergency Response Exercises	6	8	7	16	1 additional		6	-56%

Flight safety performance								
	2017 Target	2016	2015	2014	2016 Variance		2016 Target	2014 Reduction %
Accidents	0	2	2	0	0%		-	0%
Critical / Severe Incidents	0	1	0	0	0%		-	0%
TCAS RA	116	116	122	96	-5%		-	27%

Audit results								
	2017 Target	2016	2015	2014	2016 Variance		2016 Target	2015 Variance
IATA (IOSA) Operational Audit	0 Findings	N/A	0 Findings	0 Findings	N/A		Not Req	On Target
IOSA Audit - Observations	3 Observations	N/A	4 Observations	3 Observations	N/A		Not Req	up 1
Health Canada Potable Water Audit	0 Findings	0 Findings	0 Findings	0 Findings	0		0 Findings	On Target
PIR OSH Safety Audit	85%	97%	96%	85%	1%		80%	up 11%

**b) Other GRI LA6 requirements:**

Employees and supervised workers	Unit	2016			Total	2015	2014		
		Canada Headcount	United States Headcount	Rest of the world Headcount					
Total Injuries (incl. fatalities)	Total Number of Injuries	4991	57	57	20	20	5,068	4,808	4,644
Lost days (For all approved or pending LTI)	Total Lost Days	32533	0	0	0	0	32,921	33,528	35,194
Work-related fatalities	Total Number of Fatalities	1	0	0	0	0	1	0	0

For terms not defined in the *Citizens of the world* Corporate Sustainability Report 2016 are as follows:

FTE - Full-time equivalent

WCB - Workers' Compensation Board

TCAS RA: Traffic Collision Avoidance System Resolution Advisory

PIR OHS: Partnerships in Injury Reduction Occupational Health and Safety program