

BAGGAGE POLICY FOR MEMBERS OF MILITARY TRAVELLING ON AIR CANADA

Effective immediately, members of the Canadian and U.S. military benefit from an enhanced baggage allowance whenever they travel on a flight operated by Air Canada, Air Canada rouge™ or Air Canada Express™.

Eligible active and retired members of the Canadian and U.S. military are now entitled to check up to **three pieces of checked baggage, each weighing up to 32 kg (70 lb) each**. The allowance is applicable to the member of the military and is valid for both personal and duty travel.

Airport Handling

As eligibility is confirmed only after a valid military ID has been presented to one of our Customer Sales and Service Agents at the airport, self-service check-in will not automatically apply the increased baggage allowance.

Eligible members of the military must continue to use self-service (kiosk, web, mobile) however to initiate check-in; baggage tags according to the standard ticket allowance must be printed at an airport kiosk, if available. To obtain baggage tags for any additional baggage over and above the standard ticket allowance up to three pieces, eligible members must proceed to Check-in Assistance at kiosk-equipped stations or Economy Class at non-kiosk stations and present a valid military identification card.

If members are eligible for Priority Check-in, they may proceed directly to Priority Check-in, where the additional allowance will be applied by an agent after presentation of a valid military identification card.

Acceptable form of Canadian military identification

- DND ID card for National Defence (NDI 20)
- Record of Service Card (NDI 75)
- Any Veterans Affairs Canada (VAC) Benefit Card
- Discharge Certificate from any branch of the Canadian Military
- Statement of Service from any branch of the Canadian Military
- Certificate of Service (CF 54 or CF 75) from any branch of the Canadian Military
- Valid DND Temporary ID card (NDI 10)
- Canadian Forces or Former member CFOne card (with photo ID)