



BAGGAGE DECLARATION

In the unlikely event that your missing baggage has not been returned to you within 5 days of your travel, you should complete this Baggage Declaration form.

The form has a dual purpose: to augment the tracing efforts and to be used as the basis of a claim should the search prove unsuccessful. We know that finding your missing baggage is more important to you than the limited indemnities described below. An erroneous or incomplete description will hamper the tracing in spite of our staff's best efforts and could hinder any settlement.

If you reside in North America, the completed form should be mailed to our Montreal office at the address below. Residents of other countries should send it to the closest Air Canada office. Please include **ALL AIRLINE TICKETS, BAGGAGE CLAIM CHECKS and RECEIPTS FOR ALL ITEMS CLAIMED**. If you have homeowner/household insurance, baggage or credit card insurance against which you may claim, please complete question #13.

Air Canada Baggage Claims
Air Canada
Azrieli Center 1
132, Menahem Begin Rd.
Tel Aviv ,67011

Any claim must be made in writing **within 21 days** of your arrival. This completed and signed Baggage Declaration form is the official written notice of a claim. The report made at the airport is an incident report only. All claims will be processed as quickly as possible.

The Conditions of Contract on your ticket/e-ticket itinerary refer to limitations of liability, based on tariffs and/or the Warsaw Convention and/or Montreal Convention. These amounts are not automatically payable but reflect what the **maximum** compensation might be, as each claim is subject to proof of loss.

Airlines are not liable for the loss of money, jewelry, silverware, samples, business documents, electronic equipment or other valuable articles whatever the circumstances. Special rules also apply to fragile and perishable items. Consequential damages such as loss of enjoyment, loss of business, inconvenience, etc. are not compensable.

Thank you for your cooperation and understanding. We sincerely hope that our combined efforts will result in the prompt return of your missing property.

BAGGAGE DECLARATION

Baggage Tracing Number: _____

I, Mr. / Mrs. / Ms _____
(Family Name/s) (Given Name/s)

 (Name as indicated on Passport if different from above) _____

do hereby solemnly declare that on the ____ day of _____ year _____
 I checked baggage belonging to _____
 which is now missing and for which this claim is made.

COMPLETE ITINERARY				
From	To	Airline	Flight Number	Full date

1. Number of persons travelling together _____ Infants (under 2 Yrs) _____
 Ticket numbers _____
2. Total number of bags checked _____ Number of bags received _____ Number missing _____
3. Claim check numbers _____
4. Weight of missing bag(s) 1. _____ Lbs/Kgs 2. _____ Lbs/Kgs 3. _____ Lbs/Kgs 4. _____ Lbs/Kgs
5. Were you charged for "Excess Baggage"? _____ Amount paid _____
(Attach receipt)
6. Did you declare "excess valuation" and purchase additional coverage? _____ Value declared _____
 Amount Paid _____
(Attach receipt)
7. Was there a name and address label on the bag(s)? If so, what did it show _____
8. Was there any other identification on the bag(s)? (i.e. tags, stickers, ribbons) _____
9. Was loss reported? _____ Time _____ Date _____ By phone or in person? _____
 To which airline? _____ Where? _____
 If missing baggage not reported immediately upon arrival, state reason for delay _____

- Are you pursuing this claim with another carrier? _____ Carrier _____
10. Was your baggage rerouted or rechecked enroute? _____ Where? _____
 Why? _____
 By which airline? _____ New tag numbers _____
11. Where/When did you last see your baggage for which you are claiming? _____
12. Was baggage, for which this claim is being made, cleared through Customs? _____
 If so, where? _____ Were contents inspected? _____
 After clearance, where was bag placed? _____ By whom? _____
13. Do you have insurance covering the missing items? _____ Will you be claiming from them? _____
 Name / Address of insurance company _____

14. Other relevant information or comments _____

Date of Birth _____
(Optional) yy/mm/dd

Passport Number _____
(Optional)

Frequent Flyer ID _____

Resident Address _____

Residence Telephone () _____

E-mail _____

Company Name _____

Business Address _____

Business Telephone () _____

Any prior Address (within past 2 years) _____

Prior Telephone () _____

Have you, or any member of your household, ever had a previous claim with Air Canada or any other airline? YES NO

If yes, give name of Carrier _____ and date _____

For the purpose of tracing your baggage as well as processing and verifying your claim, it is sometimes necessary to disclose personal information that you have provided us to a baggage tracing database (WorldTracer), which is accessible by other participating airlines and handling agencies.

I make this solemn declaration conscientiously believing it to be true and knowing that it is of the same force and effect as if made under oath. I understand this declaration may be subject to review and investigation and I hereby give Air Canada the authority to acquire from anyone any documents or statements in relation to this declaration.

According to section 131 and 132 of the Criminal Code, any person who makes a solemn declaration, knowing that the declaration is false, is guilty of an indictable offence and may be liable for imprisonment for a term not exceeding fourteen years. Similar laws are applicable in other countries.

I also understand that Air Canada may disallow any claim for loss, which contains misrepresentations, including false statements concerning whether or not previous claims have been made with Air Canada or other carriers.

Claimant's Signature _____ Date _____

ATTACH YOUR **AIRLINE TICKET(S) / BAGGAGE CLAIM CHECKS AND
EXCESS BAGGAGE RECEIPTS** (IF APPLICABLE)

ATTACH RECEIPTS FOR ANY ARTICLES CLAIMED WHICH HAVE A VALUE OVER \$100.

AIRLINE BAGGAGE IDENTIFICATION CHART

✓ Print baggage chart and circle appropriate item, indicating brand, color, size and description.

BRAND NAME _____
COLOUR _____
SIZE _____ ZIPPERED YES <input type="checkbox"/> NO <input type="checkbox"/>
DESCRIPTION _____

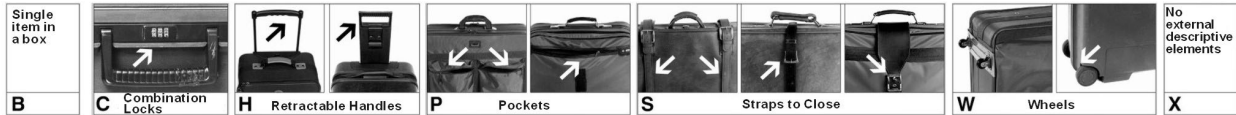
Non-Zippered Type Bags (01-11)



Zippered Type Bags (20-29)



Descriptive Elements



Miscellaneous Articles (50-99) - Specify Brand



✓ Circle any descriptive elements (pockets, wheels, etc.)

DOCUMENT CHECKLIST

Did you enclose:

- Airline Ticket(s) / E-Ticket / Itinerary
- Baggage Claim Check
- Boarding Pass
- Original Purchase Receipts
- Itemized list for each additional bag
- Baggage Identification Chart

Link: <http://www.worldtracer.aero/filedsp/ac.htm>