

Our stations will remain open for regular business hours during public holidays with the following exceptions:

NORTH AMERICA

| Public Holiday | Date | Affected Stations | Updated Hours of operation/ | Special remarks |
|----------------|------|-------------------|-----------------------------|-----------------|
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|-------------|--------|--|--|--|
| Good Friday | 22-Apr | | | |
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|----------------|----------------------------------|
| London (YXU) | Station closed. |
| Quebec (YQB) | Station closed. |
| Montreal (YUL) | Station open, US Customs closed. |
| Orlando (MCO) | Station open, US Customs closed. |

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|---------------|--------|--|--|--|
| Easter Monday | 25-Apr | | | |
|---------------|--------|--|--|--|

N/A

EUROPE

| Public Holiday | Date | Affected Stations | Updated Hours of operation/ | Special remarks |
|----------------|------|-------------------|-----------------------------|-----------------|
|----------------|------|-------------------|-----------------------------|-----------------|

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|-------------|--------|--|--|--|
| Good Friday | 22-Apr | | | |
|-------------|--------|--|--|--|

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|-----------------|---|-----------------------|
| London (LHR) | Station open, Service/Reservations and Import Inquiries open from 0700 to 1900. | Customer |
| Geneva (GVA) | Station open, Animal (AVI) shipments until April 26, Frontier Veterinary Services closed, Swiss Customs closed. | Embargo on Live |
| Zurich (ZRH) | Station closed, inquiries by phone will be accepted from 0400 to 1400. | |
| Frankfurt (FRA) | Station open for full business hours, from 0600 to 1900. | Customer service open |

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| EXCEPTION | 24-Apr | | | |
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| London (LHR) | Station will be without power between 1800 24th April to 0700 25th April to perform final checks related to power outage on December 22, 2010. |
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|---------------|--------|--|--|--|
| Easter Monday | 25-Apr | | | |
|---------------|--------|--|--|--|

| | | |
|-----------------|---|------------------|
| Geneva (GVA) | Station open, Animal (AVI) shipments until April 26, Frontier Veterinary Services closed, Swiss Customs closed. | Embargo on Live |
| London (LHR) | Station open, Service/Reservations and Import Inquiries open from 0700 to 1900. | Customer |
| Zurich (ZRH) | Station closed, inquiries by phone will be accepted from 0400 to 1400. | |
| Frankfurt (FRA) | Station open for full business hours, closed. | Customer service |

Paris (CDG)

Booking department is closed, Customer Service
open from 0700 to 1500, Operations open from 0600 to 1800.

Royal Wedding 29-Apr

London (LHR)

Station open, Customer
Service/Reservations and Import Inquiries open from 0700 to
1900.