

Infocargo

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AC Live – Pricing for Pets in North America

Market forces dictate that carriers must adapt to provide the most cost effective options for passenger travel. Naturally, customers want to arrive on time at their destination with their bags. High passenger load factors and additional security measures regarding the carriage of liquids and gels following the London, U.K. incident last year has resulted in increased checked luggage. Consequently, it has become increasingly difficult to ensure all baggage is accommodated on these flights.

The carriage of pets in the belly of an aircraft requires specific segregation for air circulation to ensure the safe and secure transport of animals. This hinders our ability to accommodate both baggage and live cargo.

We are confident that customers traveling with their pets will be very well served by shipping them through Air Canada Cargo. An animal should be treated differently than a piece of checked baggage. Animals have needs and should be given a confirmed position on a flight without forcing other customers' baggage off to make room. We have a cargo team who are experts in the handling of live animal shipments and have done so professionally for a long time.

Air Canada Cargo's AC Live product is specially designed to meet the transportation needs of live animals, in strict compliance to IATA Live Animal regulations and to country-specific requirements. We have handled a wide variety of animals, from common dogs and cats to larger and more exotic animals such as horses, tigers, elephants, moose, storks, and many more.

Although there are some Air Canada destinations which do not have cargo facilities, and some aircraft types which cannot accommodate live animals at certain times of year, we endeavor to offer alternatives whenever possible. Our dedicated staff understand how precious a household pet is to an owner and take pride in ensuring they have a positive travel experience.