

GOODS ACCEPTANCE PROCESS

Your shipment must have a confirmed booking prior to acceptance from origin to destination. Freight and documents must be tendered and ready for carriage a minimum of 6 hours prior to the booked flight for loose shipments or 4 hours for ULDs.

Shipments of very unusual shape or size may require additional time for loading.

READY FOR CARRIAGE

The volume and weight must match the booking at time of acceptance or be adjusted. Freight must be labelled, packed and marked, undamaged and dry (in conformity with IATA resolution 606).

The air waybill and other required documents for transport should be accurately completed, including weight, number of pieces, dimensions, and all reporting numbers. Known or Unknown security status must be included (in conformity with IATA resolution 1600).

SPECIAL HANDLING OF COMMODITIES

Due to special handling requirements, the following commodities may be tendered 4 hours prior to the booked flight: valuables, live animals, human remains and perishables. For Dangerous goods shipments, our tender time is 4 hours but may vary up to 8 hours depending on the number of UN IDs tendered.

WEB BOOKINGS AVAILABLE

We encourage you to visit <http://www.cargoportalservices.com> where you can book your shipments 24hours/day, 7days/week.

TRACK-AND-TRACE

To keep you up to date, you can track the status of your shipment at www.aircanadacargo.com or www.cargoportalservices.com.

Cities Served Within Canada

PROV. CODE	CITY	AIRPORT CODE
QUE2	Baie Comeau	YBC
NB	Bathurst	ZBF
ALTA	Calgary	YYC
BC1	Castlegar	YCG
PEI	Charlottetown	YYG
BC1	Cranbrook	YXC
NFLD	Deer Lake	YDF
ALTA	Edmonton	YEG
ALTA	Fort McMurray	YMM
BC2	Fort St. John	YXJ
NB	Fredericton	YFC
NFLD	Gander	YQX
QUE2	Gaspe	YGP
ALTA	Grande Prairie	YQU
NS	Halifax	YHZ
QUE2	Iles-de-la-Madeleine	YGR
BC1	Kamloops	YKA
BC1	Kelowna	YLW
ONT2	Kingston	YKG
ALTA	Lethbridge	YQL
ONT1	London	YXU
ALTA	Medicine Hat	YXH
QUE2	Mont Joli/Rimouski	YYY
QUE1	Montreal	YMQ
BC1	Nanaimo	YCD
ONT2	North Bay	YB
ONT1	Ottawa	YOW
BC1	Penticton	YYP
BC2	Prince George	YXS
BC2	Prince Rupert	YPR
QUE1	Quebec	YQB
SASK	Regina	YQR
QUE2	Rouyn-Noranda	YUY
QUE2	Saguenay/Bagotville	YBG
NB	Saint John	YSJ
BC2	Sandspit	YZP
ONT2	Sarnia	YZR
SASK	Saskatoon	YXE
ONT2	Sault Ste.Marie	YAM
QUE2	Sept-Iles	YZV
BC2	Smithers	YD
NFLD	St. John's	YYT
ONT2	Sudbury	YSB
NS	Sydney	YQY
BC2	Terrace	YXT
ONT2	Thunder Bay	YQT
ONT2	Timmins	YTS
ONT1	Toronto	YYZ
QUE2	Val D'Or	YVO
BC1	Vancouver	YVR
BC1	Victoria	YYJ
NFLD	Wabush	YWK
ONT2	Windsor	YQG
MAN	Winnipeg	YWG

		In \$US													
FROM	TO	ALTA	BC1	BC2	MAN	NB	NFLD	NS	ONT1	ONT2	PEI	QUE1	QUE2	SASK	
Hartford-BDL, Boston-BOS Washington-IAD, Washington-DCA New York-JFK, New York-LGA Philadelphia-PHL, Pittsburgh-PIT	MIN	29.00	31.00	31.00	29.00	29.00	29.00	29.00	24.00	29.00	29.00	22.00	29.00	29.00	
	1K	1.75	2.70	2.70	1.75	1.30	1.75	1.30	1.10	1.75	1.75	0.85	1.50	1.75	
	45K	1.20	1.80	2.05	1.20	0.85	1.20	0.85	0.80	1.20	1.20	0.50	1.05	1.20	
	100K	1.10	1.70	1.95	1.10	0.75	1.10	0.75	0.65	1.10	1.10	0.40	0.95	1.10	
Atlanta-ATL, Fort Lauderdale-FLL Orlando-MCO, Miami-MIA	MIN	29.00	31.00	31.00	29.00	31.00	31.00	31.00	29.00	29.00	31.00	29.00	29.00	29.00	
	1K	1.90	2.70	2.70	1.90	2.70	2.70	2.70	1.50	1.90	2.70	1.50	1.90	1.90	
	45K	1.50	1.80	2.05	1.50	2.05	2.05	2.05	1.05	1.50	2.05	1.05	1.50	1.50	
	100K	1.40	1.70	1.95	1.40	1.95	1.95	1.95	0.95	1.50	1.95	0.95	1.40	1.40	
Cleveland-CLE, Columbus-CMH Detroit-DTW, Kansas City-MCI St. Paul-MSP, Chicago-ORD	MIN	30.00	30.00	33.00	30.00	32.00	33.00	32.00	30.00	30.00	33.00	30.00	30.00	30.00	
	1K	1.58	1.84	2.84	1.58	2.36	2.84	2.36	1.37	1.58	2.84	1.58	2.00	1.58	
	45K	1.10	1.26	2.15	1.10	1.79	1.89	1.79	0.89	1.10	1.89	1.10	1.58	1.10	
	100K	1.00	1.16	2.05	1.00	1.68	1.79	1.68	0.79	1.00	1.79	1.00	1.47	1.00	
Houston-IAH, Phoenix-PHX	MIN	30.00	30.00	33.00	30.00	33.00	33.00	33.00	30.00	30.00	33.00	30.00	32.00	30.00	
	1K	1.58	1.84	2.84	1.84	2.84	2.84	2.84	1.58	1.84	2.84	1.84	2.36	1.84	
	45K	1.10	1.26	1.89	1.26	1.89	2.15	1.89	1.10	1.26	2.15	1.26	1.79	1.26	
	100K	1.00	1.16	1.79	1.16	1.79	2.05	1.79	1.00	1.16	2.05	1.16	1.68	1.16	
Los Angeles-LAX, San Francisco-SFO	MIN	29.00	29.00	29.00	29.00	31.00	31.00	31.00	30.00	31.00	31.00	31.00	31.00	29.00	
	1K	1.50	1.30	1.75	1.90	2.70	2.70	2.70	2.25	2.70	2.70	2.70	2.70	1.90	
	45K	1.05	0.85	1.20	1.50	2.05	2.05	2.05	1.70	2.05	2.05	1.80	2.05	1.50	
	100K	0.95	0.75	1.10	1.40	1.95	1.95	1.95	1.60	1.95	1.95	1.70	1.95	1.40	
Denver-DEN, Las Vegas-LAS	MIN	29.00	29.00	31.00	29.00	31.00	31.00	31.00	29.00	29.00	31.00	29.00	30.00	29.00	
	1K	1.50	1.75	2.70	1.75	2.70	2.70	2.70	1.50	1.75	2.70	1.75	2.25	1.75	
	45K	1.05	1.20	1.80	1.20	1.80	2.05	1.80	1.05	1.20	2.05	1.20	1.70	1.20	
	100K	0.95	1.10	1.70	1.10	1.70	1.95	1.70	0.95	1.10	1.95	1.10	1.60	1.10	
Portland-PDX, Seattle-SEA	MIN	29.00	29.00	29.00	29.00	31.00	31.00	31.00	29.00	29.00	31.00	29.00	30.00	29.00	
	1K	1.30	1.30	1.30	1.90	2.70	2.70	2.70	1.50	1.75	2.70	1.75	2.25	1.30	
	45K	0.85	0.85	0.85	1.50	2.05	2.05	2.05	1.05	1.20	2.05	1.20	1.70	0.85	
	100K	0.75	0.75	0.75	1.40	1.95	1.95	1.95	0.95	1.10	1.95	1.10	1.60	0.75	
Honolulu-HNL, Maui-OGG* Kona-KOA*	MIN	30.00	25.00	25.00	30.00	40.00	40.00	40.00	35.00	40.00	40.00	35.00	40.00	30.00	
	1K	2.50	2.05	2.05	2.90	4.15	4.15	4.15	3.60	4.15	4.15	3.80	4.15	2.55	
	45K	2.10	1.75	1.75	2.50	3.55	3.55	3.55	3.10	3.55	3.55	3.25	3.55	2.30	
	100K	2.05	1.70	1.70	2.35	3.35	3.35	3.35	3.05	3.35	3.35	3.05	3.35	2.25	
*Seasonal service.															
Anchorage-ANC*	MIN	40.00	40.00	40.00	40.00	50.00	50.00	50.00	45.00	50.00	50.00	45.00	50.00	40.00	
	1K	2.88	2.56	3.20	3.36	3.88	3.88	3.88	3.64	3.88	3.88	3.64	3.88	3.36	
	45K	2.00	1.68	2.16	2.40	2.64	2.64	2.64	2.60	2.64	2.64	2.60	2.64	2.40	
	100K	1.92	1.60	2.08	2.32	2.56	2.56	2.56	2.52	2.56	2.56	2.52	2.56	2.32	
*Seasonal service.															