

# International

FROM: Aberdeen*	ABZ	Belfast*	BFS	Birmingham*	BHX
Bristol*	BRS	East Midlands*	EMA	Edinburgh*	EDI
Glasgow*	GLA	Leeds/Bradford*	LBA	London	LHR
Manchester*	MAN				

\*Road feeder service.

**TO: ATLANTIC CANADA**

					In GBP
Bathurst	ZBF	Charlottetown	YYG	Min	65.00
Deer Lake	YDF	Fredericton	YFC	1Kg	3.15
Gander	YQX	Halifax	YHZ	45Kg	1.85
Saint John	YSJ	St. John's	YYT	100Kg	1.65
Sydney	YQY			300Kg	1.40
				Unitized Consignments <sup>1</sup>	

**TO: CENTRAL CANADA**

					In GBP
Baie Comeau	YBC	Gaspé	YGP	Min	65.00
Iles-de-la-Madeleine	YGR	Kingston	YKG	1Kg	3.00
London	YXU	Mont Joli/Rimouski	YYY	45Kg	1.70
Montreal	YUL	North Bay	YYB	100Kg	1.50
Ottawa	YOW	Quebec	YQB	300Kg	1.30
Rouyn-Noranda	YUY	Saguenay-Bagotville	YBG	Unitized Consignments <sup>1</sup>	
Sarnia	YZR	Sault Ste. Marie	YAM		
Sept-Iles	YZV	Sudbury	YSB		
Timmins	YTS	Toronto	YYZ		
Val D'or	YVO	Wabush	YWK		
Windsor	YQG				

**TO: WESTERN CANADA**

					In GBP
Calgary	YYC	Castlegar	YCG	Min	65.00
Cranbrook	YXC	Edmonton	YEG	1Kg	4.00
Fort McMurray	YMM	Fort St. John	YXJ	45Kg	2.50
Grande Prairie	YQU	Kamloops	YKA	100Kg	2.40
Kelowna	YLW	Lethbridge	YQL	300Kg	2.30
Medicine Hat	YXH	Nanaimo	YCD	Unitized Consignments <sup>1</sup>	
Penticton	YYP	Prince George	YXS		
Prince Rupert	YPR	Regina	YQR		
Sandspit	YZP	Saskatoon	YXE		
Smithers	YXD	Terrace	YXT		
Thunder Bay	YQT	Vancouver	YVR		
Victoria	YYJ	Winnipeg	YWG		

**TO: UNITED STATES - ZONE 1**

					In GBP
Atlanta	ATL	Boston	BOS	Min	65.00
Chicago	ORD	Cleveland	CLE	1Kg	6.00
Columbus	CMH	Denver	DEN	45Kg	2.20
Fort Lauderdale	FLL	Hartford	BDL	100Kg	1.90
Houston	IAH	Kansas City	MCI	300Kg	1.80
Miami	MIA	Minneapolis-St. Paul	MSP	Unitized Consignments <sup>1</sup>	
La Guardia	LGA	Orlando	MCO		
Philadelphia	PHL	Pittsburgh	PIT		
Washington	IAD				

**TO: UNITED STATES - ZONE 2**

					In GBP
Anchorage	ANC*	Honolulu	HNL	Min	65.00
Kona	KOA*	Las Vegas	LAS	1Kg	6.00
Los Angeles	LAX	Maui	OGG*	45Kg	1.90
Phoenix	PHX	Portland	PDK	100Kg	1.80
Seattle	SEA	San Francisco	SFO	300Kg	1.70
				Unitized Consignments <sup>1</sup>	

\*Seasonal service.

**TO: CENTRAL AMERICA AND THE CARIBBEAN**

					In GBP
Antigua	ANU	Barbados	BGI	Min	65.00
Bermuda	BDA	Havana	HAV	1Kg	7.00
Kingston	KIN	Mexico	MEX	45Kg	6.00
Montego Bay	MBJ	Nassau	NAS	100Kg	5.00
Pointe-à-Pitre	PTP	Port-au-Prince	PAP	300Kg	4.00
Port of Spain	POS	Puerto Plata	POP	Unitized Consignments <sup>1</sup>	
Punta Cana	PUJ	San Jose	SJO		
San Juan	SJU	St. Lucia	UVF		
Varadero	VRA				

**TO: SOUTH AMERICA**

					In GBP
Bogota	BOG	Buenos Aires	EZE	Min	65.00
Lima	LIM	Santiago	SCL	1Kg	7.00
Sao Paulo	GRU			45Kg	6.00
				100Kg	5.00
				300Kg	4.00
				Unitized Consignments <sup>1</sup>	

<sup>1</sup> Rates are available for unitized consignments. Please contact your local sales office for further details.

**WHAT YOU NEED TO KNOW.....**

AC Priority is an expedited service available throughout Air Canada's network.

**GOODS ACCEPTANCE PROCESS**

All shipments must have a confirmed booking from origin to destination. For connecting flights, a minimum of 5 hours transit time is required for loose shipments and a minimum of 3 hours for ULDs.

For shipments up to 100 kg, with no single piece over 32 kg, freight and documents must be tendered and ready for carriage a minimum of 2 hours prior to flight departure. For all other shipments, the minimum tender time is 6 hours for loose shipments and 4 hours for ULDs.

Shipments of very unusual shape or size may require additional time for loading.

**READY FOR CARRIAGE**

The volume and weight must match the booking at time of acceptance or be adjusted. Freight must be labeled, packed and marked, undamaged and dry (in conformity with IATA resolution 606).

The air waybill and other required documents for transport should be accurately completed, including weight, number of pieces, dimensions, and all reporting numbers. Known or Unknown security status must be included (in conformity with IATA resolution 1600).

Freight must be customs cleared for export with entry submitted and attached.

More information regarding our goods acceptance process can be found on our website at [www.aircanadacargo.com](http://www.aircanadacargo.com)

**GUARANTEED SERVICE**

Once a shipment has been accepted for carriage as AC Priority, our commitment is to perform service in accordance with this tariff and move your shipment on the flight confirmed by Air Canada Cargo or we will refund the transportation charges as follows:

- CONTRACT CUSTOMERS**

For customers holding an applicable AC Air Freight contract rate, we will refund the difference between the AC Priority rate paid and the applicable AC Air Freight rate.

- NON-CONTRACT CUSTOMERS**

For customers without an applicable AC Air Freight contract rate, we will refund 25% of the AC Priority rate paid.

**WEB BOOKINGS AVAILABLE**

We encourage you to visit [www.cargoportalservices.com](http://www.cargoportalservices.com) where you can book your shipments 24hours/day, 7days/week. Please ensure you select AC Priority from the product drop-down list.

**SPECIAL HANDLING OF COMMODITIES**

Perishable commodities must be tendered 4 hours prior to the scheduled departure of the booked flight.

For dangerous goods shipments, our tender time is 4 hours but may vary up to 8 hours depending on the number of UN IDs tendered.

**TRACK-AND-TRACE**

To keep you up to date, you can track the status of your shipment at [www.aircanadacargo.com](http://www.aircanadacargo.com) or [www.cargoportalservices.com](http://www.cargoportalservices.com)

**Note:**

Due to operational and regulatory constraints, the retrieval times vary by country. Contact your local sales office for specific requirements.

The guarantee will not be applicable if the failure to transport a shipment on a specific flight or road feeder service is caused by weather conditions, air traffic control, Acts of God, peril of the air, public enemies, quarantine, riots, strikes, civil commotion, etc., as defined in our tariff. Claims will be considered upon receipt of a written claim from the shipper or the consignee.